

2700 E. 30th Ave. Hutchinson, KS 67502

NOTICE OF NON-DISCRIMINATION AND ACCESSIBILITY

Discrimination is Against the Law

PrairieStar Health Center, Inc. (PSHC) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PSHC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PSHC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

PSHC provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact our Civil Rights Officer.

If you believe that PSHC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, mail, phone, fax, or email:

PrairieStar Health Center Attention: Civil Rights 2700 E. 30th Ave. Hutchinson, KS 67502 Phone: 620-663-8484, 1-800-766-3777 (TTY) Fax: 620-802-0690 Email: privacy@prairiestarhealth.org

If you need help filing a grievance, our Civil Rights Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf, or by mail, phone, or email:

Centralized Case Management Operations U.S. Department of Health and Human Services 200 Independence Avenue, S.W. Room 509F HHH Bldg. Washington, D.C. 20201 Phone: 1-800-368-1019, 1-800-537-7697 (TDD) Email: <u>OCRComplaint@hhs.gov</u> (please note that communication by unencrypted email presents a risk that personally identifiable information may be intercepted by unauthorized third parties.) Complaint forms are available at <u>https://www.hhs.gov/civil-rights/filing-a-complaint/index.html</u>